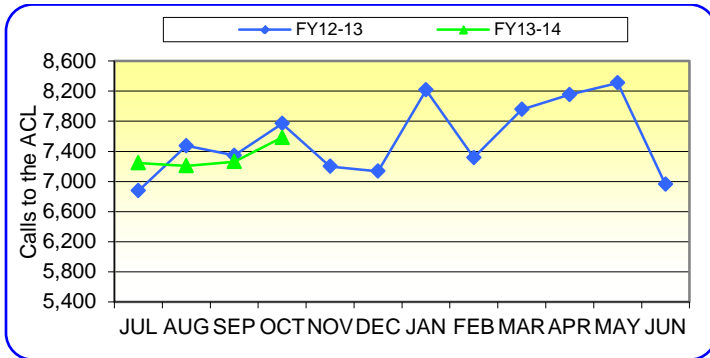


MH DASHBOARD INDICATORS

County of San Diego Behavioral Health Services

Report Date: January 2014

TOTAL CALLS TO THE ACCESS AND CRISIS LINE



Current Trends:

October '13 vs October '12- 2.38% (7,584 vs 7,769 calls)

October '13 vs September '13...+4.42% (7,584 vs 7,236 calls)

Annual Trends:

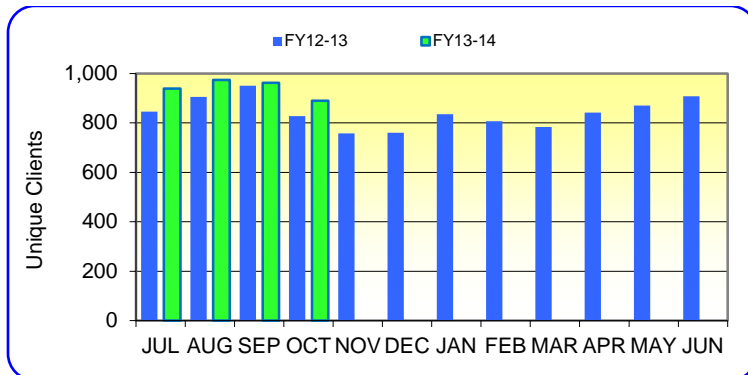
YTD13-14 Mean7,325 YTD13-14 Total.....29,299

FY12-13 Mean.....7,560 FY12-13 Total90,715

Trend Analysis:

The overall call volume for October '13 increased from September '13.

(A/OA) – MONTHLY UNIQUE CLIENTS @ EMERGENCY PSYCHIATRIC UNIT



Current Trends:

October '13 vs October '12.....+ 7.37% (889 vs 828 clients)

October '13 vs September '13.....- 7.59% (889 vs 962 clients)

Annual Trends:

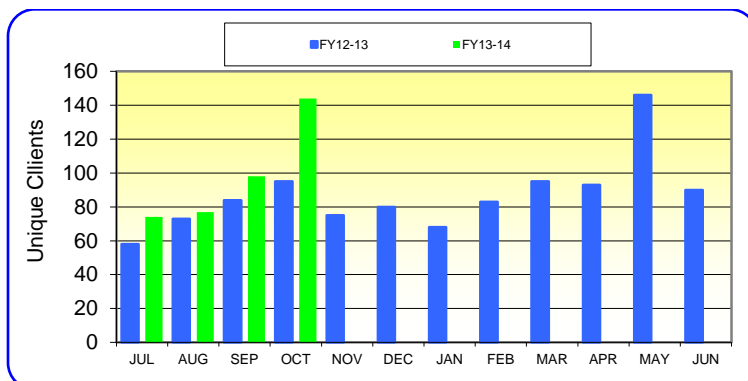
YTD13-14 Mean941

FY12-13 Mean.....841

Trend Analysis:

The number of EPU clients decreased from last month.

(Ages 0-18) – MONTHLY UNIQUE CLIENTS @ EMERGENCY SCREENING UNIT



Current Trends:

October '13 vs October '12+ 51.58% (144 vs 95 clients)

October '13 vs September '13....+ 46.94% (144 vs 98 clients)

Annual Trends:

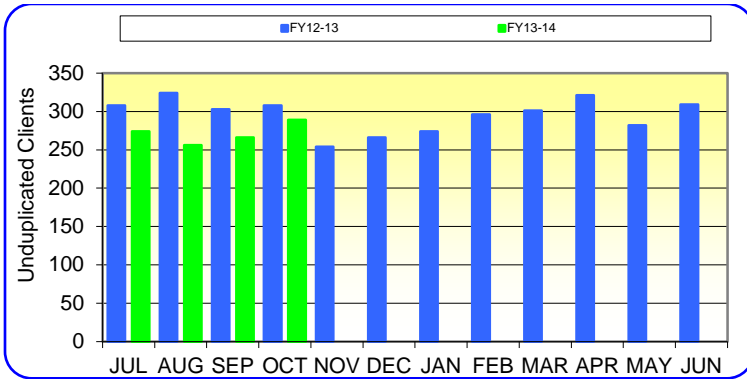
YTD13-14 Mean98

FY12-13 Mean.....87

Trend Analysis:

The number of unique ESU clients served in October '13 increased from September '13.

(A/OA) – MONTHLY UNDUPLICATED CLIENTS @ FFS HOSPITALS



Current Trends:

October '13 vs October '12..... - 6.17% (289 vs 308 clients)
 October '13 vs September '13..... + 8.65% (289 vs 266 clients)

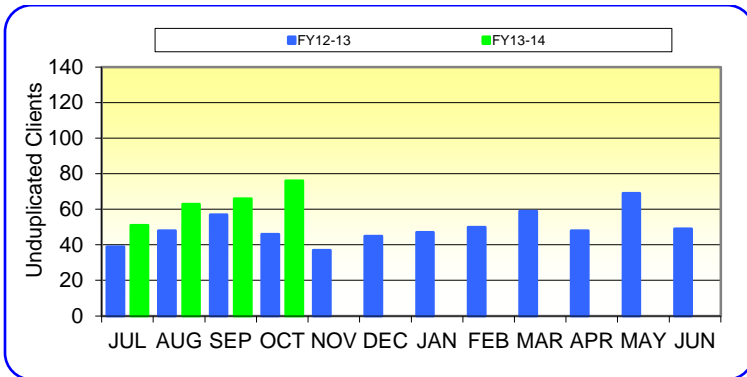
Annual Trends:

YTD13-14 Mean 271
 FY12-13 Mean 296

Trend Analysis:

The number of unduplicated clients in October '13 increased from September '13.

(Ages 0-18) – MONTHLY UNDUPLICATED CLIENTS @ FFS HOSPITALS



Current Trends:

October '13 vs October '12..... + 65.22% (76 vs 46 clients)
 October '13 vs September '13.... + 15.15% (76 vs 66 clients)

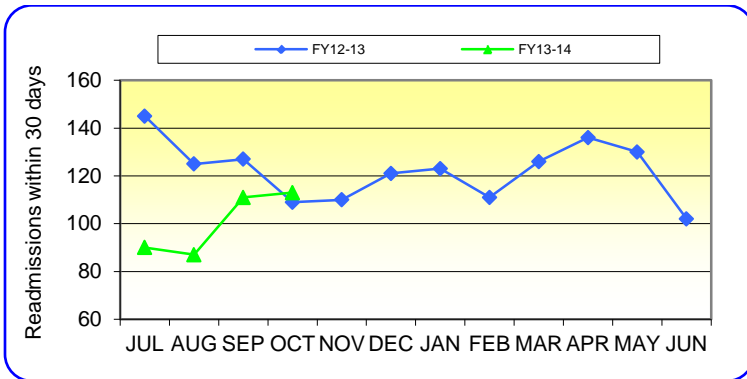
Annual Trends:

YTD13-14 Mean 64
 FY12-13 Mean 50

Trend Analysis:

The number of unduplicated clients admitted in October '13 increased from September '13.

(A/OA) – READMISSIONS WITHIN 30 DAYS @ FFS HOSPITALS



Current Trends:

October '13 vs October '12..... + 3.67% (113 vs 109 clients)
 October '13 vs September '13..... + 1.80% (113 vs 111 clients)

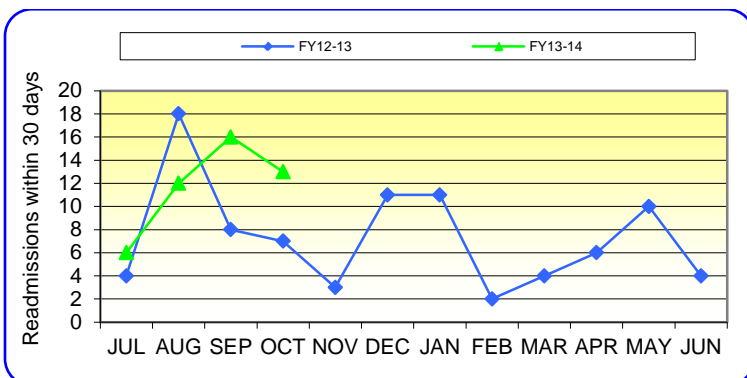
Annual Trends:

YTD13-14 Mean 100 YTD13-14 Total..... 401
 FY12-13 Mean 122 FY12-13 Total..... 1,465

Trend Analysis:

The number of readmissions for October '13 increased slightly from September '13.

(Ages 0-18) - READMISSIONS WITHIN 30 DAYS @ FFS HOSPITALS



Current Trends:

October '13 vs October '12..... + 86% (13 vs 7 clients)
 October '13 vs September '13..... - 19% (13 vs 16 clients)

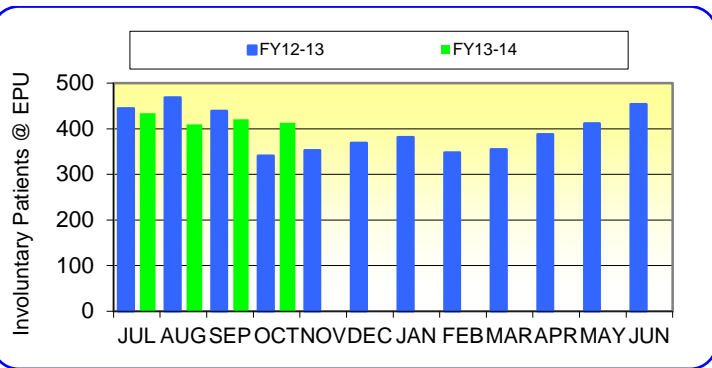
Annual Trends:

YTD13-14 Mean 88 YTD13-14 Total..... 47
 FY12-13 Mean 7 FY12-13 Total..... 88

Trend Analysis:

The number of readmissions for October '13 decreased from September '13.

(A/OA) – INVOLUNTARY PATIENTS @ EMERGENCY PSYCHIATRIC UNIT



Current Trends:

October '13 vs October '12..... + 21.11% (413 vs 341 clients)
 October '13 vs September '13.. - 1.90% (413 vs 421 clients)

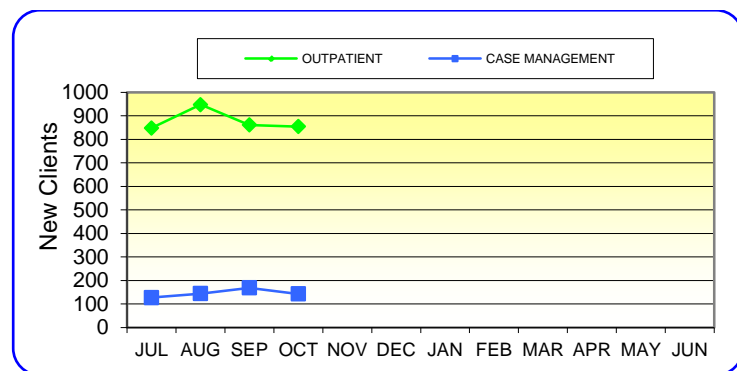
Annual Trends:

YTD13-14 Mean..... 420 YTD13-14 Total 1,678
 FY12-13 Mean 396 FY12-13 Total 4,755

Trend Analysis:

The number of involuntary patients at the EPU decreased for the month.

(A/OA) – OUTPATIENT* - CASE MANAGEMENT* - NEW CLIENTS



Outpatient:

October '13 vs September '13... - 0.81% (854 vs 861 clients)

YTD13-14 Mean..... 878 YTD13-14 Total 3,510

FY12-13 Mean 812 FY12-13 Total 9,746

The number of new OP clients decreased from September '13 to October '13. The October '13 figure is +7.56 % higher (854 vs 794) than October '12.

Case Management:

October '13 vs September '13....-15.38% (143 vs 169 clients)

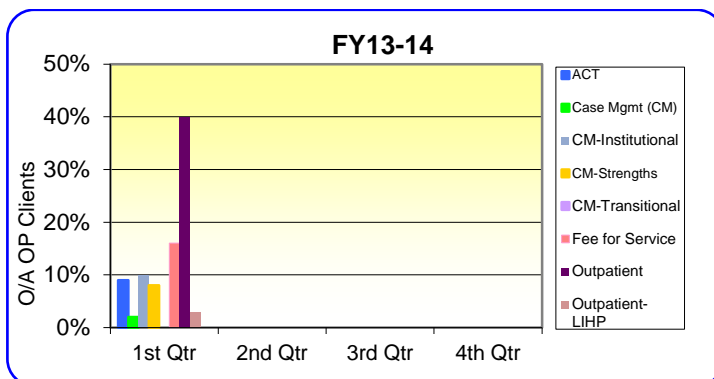
YTD13-14 Mean..... 146 YTD13-14 Total ... 583

FY12-13 Mean 136 FY12-13 Total 1,627

The number of new Case Management clients decreased from September '13 to October '13.

*Organizational Providers only. Case Management figures include ACT Model programs.

(OA) – OUTPATIENT SERVICE COMPONENTS



% of Older Adults using OP:

Qtr 1 OP vs All OA Svcs 88.40% (2,638 vs 2,984 clients)

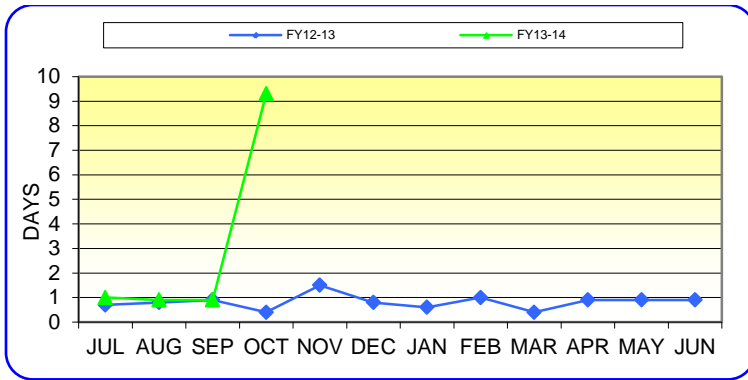
OP Svcs Received by Clients in Latest Qtr:

Outpatient service percentages are derived from the total of Older Adult Clients served.

ACT	09%
Case Management.....	02%
Case Management-Institutional.....	10%
Case Management-Strengths.....	08%
Case Management- Transitional.....	00%
Fee for Service.....	16%
Outpatient.....	40%
Outpatient- LIHP.....	03%
Prevention.....	00%

Older Adult Outpatient services reported quarterly.

(A/OA) – AVERAGE MENTAL HEALTH ASSESSMENT WAIT TIME



Current Trends:

October '13 vs October '12.....+ 2,225.00% (9.30 vs .40 days)
 October '13 vs September '13.....+ 933.33% (9.30 vs .90 days)

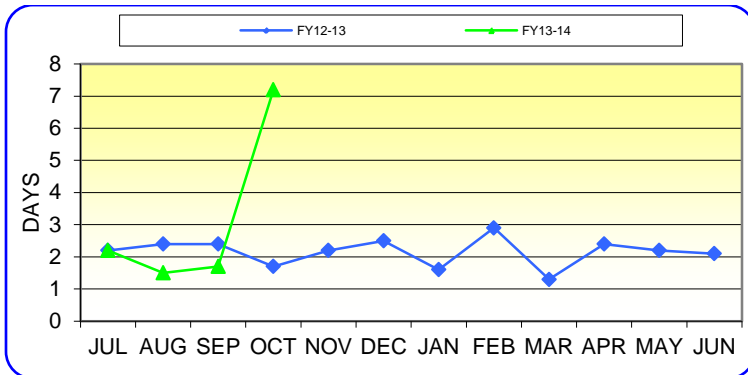
Annual Trends:

YTD13-14 Mean 3.025 days
 FY12-13 Mean 0.82 days

Trend Analysis:

The average wait times increased from September '13 to October '13. This is due to an increase in FFS wait time for the month of October.

(A/OA) – AVERAGE MENTAL HEALTH PSYCHIATRIC ASSESSMENT WAIT TIME



Current Trends:

October '13 vs October '12+ 223.53% (7.20 vs 1.70 days)
 October '13 vs September '13.....+ 323.53% (7.20 vs 1.70 days)

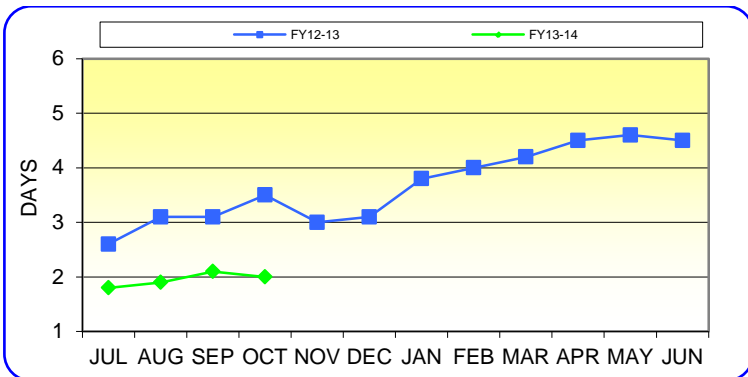
Annual Trends:

YTD13-14 Mean 3.15 days
 FY12-13 Mean 2.16 days

Trend Analysis:

The average wait times increased from September '13 to October '13. This is due to an increase in FFS wait time for the month of October.

(Ages 0-18) – AVERAGE MENTAL HEALTH ASSESSMENT WAIT TIME



Current Trends:

October '13 vs October '12.....- 42.66% (2.00 vs 3.50 days)
 October '13 vs September '13.....- 4.76% (2.10 vs 2.00 days)

Annual Trends:

YTD13-14 Mean 1.95 days
 FY12-13 Mean 3.67 days

Trend Analysis:

The October '13 average wait time decreased from the previous month.

KEY:

FY..... Fiscal Year, e.g., **FY 13-14** represents the period from July 1, 2013 through June 30, 2014.
YTD..... Year to Date, e.g., reporting for the month of December 2013, **YTD 13-14** represents the period from July 1, 2013 through present.
FFS..... Fee for Service
SDCPH..... San Diego County Psychiatric Hospital